

International Conference on Electronic Business

2023 Outstanding Paper Award

Presented to

Alireza Nili

Queensland University of Technology, Australia

for the paper entitled:

“User persistence in solving self-service technology problems”



She-I Chang

She-I Chang
ICEB 2023 Conference Co-Chair

Eldon Y. Li

Eldon Y. Li
Program Co-Chair

October 21, 2023

International Conference on Electronic Business

2023 Outstanding Paper Award

Presented to

Mary Tate

Victoria University of Wellington, New Zealand

for the paper entitled:

“User persistence in solving self-service technology problems”



She-I Chang

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ICEB 2023 Conference Co-Chair

Eldon Y. Li

Eldon Y. Li
Program Co-Chair

October 21, 2023

International Conference on Electronic Business

2023 Outstanding Paper Award

Presented to

David Johnstone

Victoria University of Wellington, New Zealand

for the paper entitled:

“User persistence in solving self-service technology problems”



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